

## Willington Nameplate Promotes Katy Murphy to **Customer Service Lead**

Willington Nameplate is pleased to announce the promotion of Customer Service Estimator, Katy Murphy to Customer Service Lead, effective May 5, 2025



Join us in congratulating Katy on her well-earned promotion!

Katy joined WNP in 2022 with over 15 years of estimating experience. She quickly learned the ins and outs of nameplates and labels and became a valued resource to others in her department. During this time, Katy began to build her knowledge base of military specs by handling many of the aerospace and defense orders. Over time, Katy began to assume many CSR lead duties, including taking on additional tasks, assisting colleagues in her department, and putting in extra effort without being asked.

"Katy has shown such initiative to jump in and help whenever needed that it was time to recognize her leadership officially," says Natasha Watson, Business Development and Customer Service Leader.

Katy will collaborate with her counterpart in order entry, Isabella Campagna, while she focuses on estimating. Reflecting on her new role, Katy shares her enthusiasm: "I'm eager to grow in this position and develop further production training. With a deeper understanding of the various processes, we will be able to provide more insightful information to our customers."

For more information about our Customer Service Department, please contact Natasha Watson at nwatson@wnpinc.com.

Contact Us









